## Clinical Measures for Home Health Agencies in Rhode Island<sup>1</sup> Alphabetized by Agency September 2003 – August 2004

	Patients who get better at getting dressed		Patients who get better at bathing		Patients who stay the same (don't get worse) at bathing				get better at walking or		Patients who get better at getting in and out of bed		Patients who get better at taking their medicines correctly (by mouth)		Patients who are confused less often		Patients who have less pain when moving around		Patients who had to be admitted to the hospital <sup>2</sup>		Patients who need urgent, unplanned medical care	
Assisted Daily Living, Inc.	48%	•	58%	**	93%	**	58%	**	30%	•	62%	***	31%	•	38%	**	71%	***	31%	**	23%	**
Bayada Nurses, Inc	55%	•	55%	•	83%	•	54%	•	30%	•	55%	**	33%	**	44%	**	77%	***	29%	**	18%	***
Capitol Home Care Network, Inc	40%	•	50%	•	86%	•	68%	**	23%	•	38%	•	27%	•	40%	**	58%	**	47%	•	33%	•
Cathleen Naughton, Inc.	65%	**	59%	**	90%	**	70%	**	25%	•	46%	**	29%	*	48%	**	52%	<b>*</b>	31%	**	29%	•
Concord Health Services, Inc.	67%	**	58%	**	89%	**	62%	**	22%	•	52%	**	30%	**	57%	***	62%	**	36%	•	12%	***
Consistent Care Corp	N/A		N/A		N/A		N/A		N/A		N/A		N/A		N/A		N/A		N/A		N/A	
H&T Medicals, Inc	N/A		42%	•	93%	**	N/A		22%	•	18%	•	N/A		14%	•	N/A		16%	**	21%	**
Home & Hospice Care of RI	50%	•	50%	•	67%	•	47%	•	21%	•	38%	•	29%	•	45%	**	34%	•	39%	•	17%	**
Home Care Advantage CHC, Inc	55%	•	50%	+	88%	•	59%	**	34%	**	47%	**	26%	•	47%	**	73%	***	34%	•	24%	**
Interim Healthcare of RI	63%	**	56%	**	90%	**	69%	**	34%	**	50%	**	27%	<b>*</b>	46%	**	60%	**	27%	**	18%	**
Intrepid, USA Healthcare Svs	53%	**	61%	**	90%	**	N/A		47%	**	59%	**	40%	**	N/A		55%	**	26%	**	37%	•
Life Care at Home of RI	66%	**	64%	**	92%	**	71%	**	36%	**	60%	***	34%	**	50%	**	63%	**	26%	**	23%	**
Memorial Hospital Home Care	71%	***	65%	***	90%	•	68%	**	43%	***	48%	•	40%	**	47%	**	68%	***	34%	•	28%	•
Roger Williams Home Care	59%	<b>*</b>	55%	•	84%	•	62%	**	30%	•	50%	**	30%	<b>*</b>	43%	**	59%	**	29%	**	26%	•
Saranna Home Care, Inc.	53%	•	42%	•	>95%	***	41%	•	22%	•	31%	*	21%	•	23%	•	44%	•	27%	**	26%	•
Staff Builders Home Care Svs / Tender Loving Care	51%	•	53%	•	89%	•	58%	**	23%	•	45%	**	31%	•	40%	**	48%	•	35%	•	20%	**
Vital Care of RI, Inc	N/A		N/A		N/A		N/A		N/A		N/A		N/A		N/A		N/A		N/A		N/A	
VNA of Care New England	67%	**	64%	***	90%	•	68%	***	37%	**	50%	**	43%	***	57%	***	65%	***	26%	***	24%	•

## Clinical Measures for Home Health Agencies in Rhode Island<sup>1</sup> Alphabetized by Agency September 2003 – August 2004

	Patients who get better at getting dressed				stay the same		Patients who get better getting to and from the toilet		get better at walking or		Patients who get better at getting in and out of bed		taking their medicines				pain when		Patients who had to be admitted to the hospital <sup>2</sup>		need unpl	urgent, anned
VNA of RI	73%	***	64%	***	92%	**	77%	***	41%	***	35%	•	43%	***	46%	***	65%	***	17%	***	18%	***
VNS Home Health Services	62%	<b>*</b>	60%	**	93%	***	67%	**	31%	•	45%	•	35%	•	53%	***	61%	**	31%	<b>*</b>	24%	•
VNS of Greater RI	59%	<b>+</b>	60%	**	91%	<b>*</b>	64%	**	36%	**	52%	**	32%	<b>*</b>	56%	***	70%	***	36%	<b>*</b>	12%	***
VNS of Newport & Bristol Counties	65%	**	59%	**	89%	•	66%	**	40%	***	49%	**	36%	**	47%	***	62%	**	24%	***	12%	***

<sup>&</sup>lt;sup>1</sup> Diamonds are assigned based on a home health agency's rate compared to the national reference score.

- ♦♦ Agency's percentage is statistically the same as the national reference score
- Agency's percentage is statistically below the national reference score (except for 'Acute Care Hospitalization' and 'Any Emergence Care Provided', where one diamond means the agency's percentage is statistically above the national reference score)

## N/A Too few cases to report on

X No data yet available from this agency (Agency must be collecting quality data for one year before the agency can be reported on.)

<sup>&</sup>lt;sup>2</sup> For 'Acute Care Hospitalization' and 'Any Emergence Care Provided', lower percentages are more desirable.

<sup>♦♦♦</sup> Agency's percentage is statistically above the national reference score (except for 'Acute Care Hospitalization' and 'Any Emergence Care Provided', where three diamonds means the agency's percentage is statistically below the national reference score)